



Bank of St. Helena Ltd.

www.sainthelenabank.com

BANKING INFORMATION FOR VISITORS TO ST HELENA



St Helena Currency

The currency in St Helena is the Saint Helena Pound (SHP), which is equivalent to the Great British Pound (GBP). The SHP note and coin denominations are the same as their GBP equivalents and are accepted on both islands but is not accepted elsewhere in the world as legal tender.

Foreign Currency Exchange

A limited supply of South African Rand (ZAR), EURO and US Dollar (USD) currency (notes) can be exchanged for SHP. Bank of St Helena will also buy Euro, USD or ZAR but only in note denominations (this excludes the €500 notes).

Customers should note that Bank of St Helena, intermittently, has available a supply of UK Sterling (GBP) and South African Rand (ZAR) for which a 2% exchange commission is charged.

The rates of exchange used by Bank of St Helena for the currencies listed above are advertised on our website, www.sainthelenabank.com, and are set for a period of 1 week, effective from every Monday.

Obtaining Funds

Bank of St Helena can also advance cash against major Credit or Debit Cards in the following schemes:



Credit/Debit Card Services – 5% is charged on the amount withdrawn, with a minimum charge of £2.50. Cards used in this service must have a verification number, this appears on the strip at the back of the card. Customers are advised that Credit and Debit Cards are not widely accepted for payment on St Helena and it is recommended that you have a supply of SHP or GBP currency.

ATMs and ATM Cards – There are currently no ATM Services available on St Helena and customers should note that ATM cards are not compatible with Bank of St Helena Cash Advance Systems and are therefore not accepted.

Identification - Signed, picture identification must be provided for the Credit/Debit Card and cheque encashment services, usually in the form of a valid passport.

Bank Opening Hours



Main Branch, Market Street, Jamestown

Monday to Friday	08:45 - 15:00
Saturday	09:00 - 12:00



Banking Kiosk, Customs Terminal, Jamestown Wharf

Thursday	09:00 - 14:30
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Head Office: Market Street · Jamestown · St Helena Island · STHL 1ZZ

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Established and regulated under the Financial Services Ordinance, 2008, the Company Ordinance, 2004 and the Company Regulations, 2004