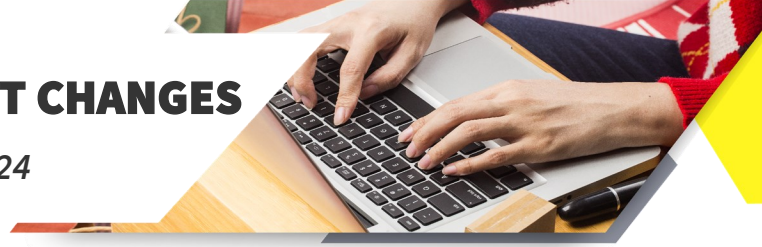




# CUSTOMER EMAIL STATEMENT CHANGES

*EFFECTIVE 01 JANUARY 2024*



At Bank of St Helena, customer safety and security is a priority. Due to the rising number of email scams, cybercrimes and email account hacks globally, Bank of St Helena will be ceasing emailed statements as of 01 January 2024. We apologise for any inconvenience this may cause you, however, we hope you understand why your personal data and account activity privacy is important to us.

## *Make the Switch to Secure Free Online Banking*

Online Banking can be used to view, download and print your statements for up to two years of activity. You can also check your account balances, make local and international payments and more - all from the comfort of your home at no extra charge.

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*Alternatively you can request to replace your emailed statement with one free printed statement. Please contact our Customer Service Team on (+290) 22390 or [customerservices@sainthelenabank.com](mailto:customerservices@sainthelenabank.com) and we will make amendments to your account and post your January statement. Please contact us by **Wednesday, 20 December** to ensure you receive your January statement by post. Any requests for additional statements will be charged at the Bank's rate.*



**Bank of St. Helena Ltd.**

Established and regulated in St Helena under the Financial Services Ordinance, 2008 and 2017, the Financial Services Regulations, 2017, the Company Ordinance, 2004 and the Company Regulations, 2004



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